

# Keep IT Simple, Stupid

#### Intro to IT Security

January 13, 2017

Nick DeLena, CISA, CRISC, MBA Senior Manager



# SESSION GOAL

Understanding of:

- •Concepts governing IT security
- •Common threats
- •Basic practices to secure our systems

Ground rules: ask questions anytime, keep me honest.



## NICK DELENA

#### Senior Manager, IT Audit & Security



Nick DeLena, CISA, CRISC, is a Senior Manager at OCD Tech, the IT Audit & Security Division of O'Connor & Drew, P.C. Nick leads engagements across the division's primary practice areas, including audit, security, and advisory services. He's a 17-year veteran of IT and IT risk management, having audited, consulted, and managed IT teams in a variety of industries.

#### Education

- Brown University, Executive Masters in Business Administration
- Suffolk University, Sawyer School of Management, Bachelor of Science in Business Administration in Computer Information Systems, Minor in Finance

#### Certifications & Memberships

- Certified Information Systems Auditor (CISA), ISACA
- Certified in Risk and Information Systems Control (CRISC), ISACA
- Security+, CompTIA
- Information Technology Infrastructure Library Practitioner (ITIL)
- Member, InfraGard, a partnership between the private sector and FBI

# **OCDTECH**

A Division of O'Connor & Drew, P.C.

## ESTABLISHEDHIGHLY COMPETENT:STANDARDS-DRIVEN:1949CISA CRISC CISSP C|EHCOBIT NIST SANS ISO

## INDUSTRIES

- Financial Services
- Automobile Dealerships
- Real Estate
- Higher Education
- Not-for-Profit
- Government Entities

## SERVICES

- IT Audit
- IT Vulnerability Assessments
- Physical Security Evaluation
- Penetration Testing
- Wi-Fi Vulnerability Assessment
- Confidential Data Review
- Backup Infrastructure Evaluation
- Firewall Testing
- End User Education
- Sarbanes Oxley 404 Testing
- FFIEC Cybersecurity Assessment
- Service Organization Control (SOC) Reports
- NIST Cybersecurity Framework Evaluations

# INTRODUCTION



1 billion Yahoo accounts hacked

117 million LinkedIn accounts hacked

US accuses Russia of political cyberattacks

NSA hacking tools were stolen and auctioned

Hackers use DDoS attack to cut heat to apartment buildings

San Francisco MUNI hit with ransomware

## **CURRENT STATE OF CYBERSECURITY**

#### MAJOR PROBLEM - THE SKILLS GAP

Pervasive lack of awareness in existing employee base **and** fewer graduates entering cybersecurity field.

- "Cybersecurity sector struggles to fill skills gap" Financial Times, November 18, 2015
- "Global shortage of two million cybersecurity professionals by 2017"
  UK Digital Skills Committee finding, 2014
- **30%** of data breaches the result of employee error Association of Corporate Counsel Survey, 2015

# **CURRENT STATE OF CYBERSECURITY**

# Security is critical, but...

lt's too complex

Our staff isn't trained

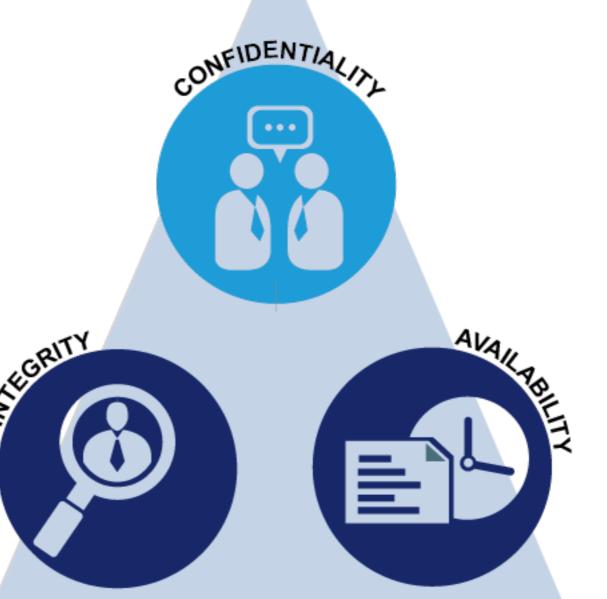
The laws keep changing

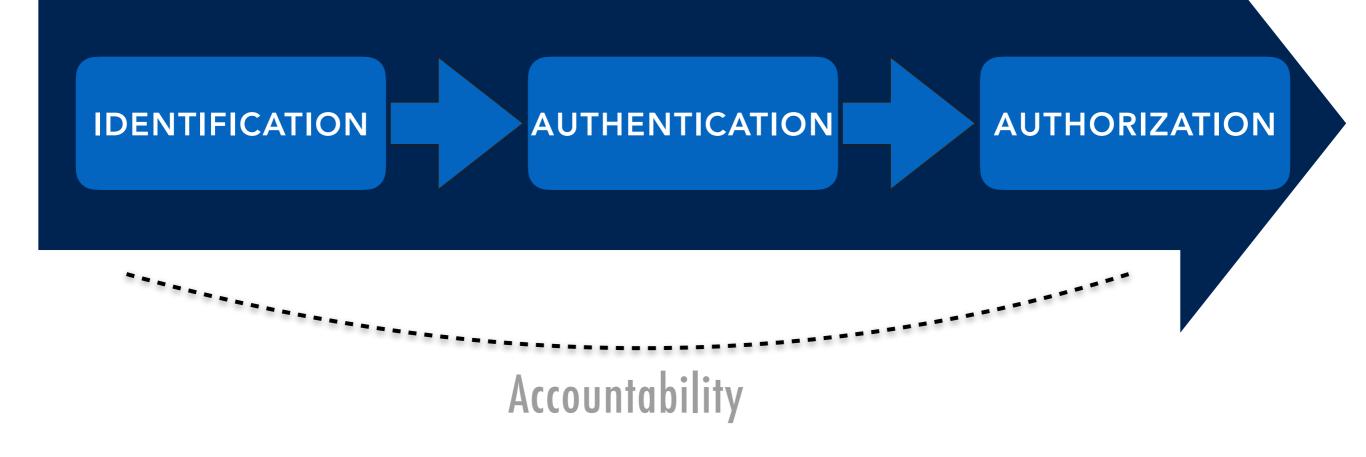
We don't have enough resources

There are too few graduates with experience

Our executives don't get it

# CIA Triad





#### Non-repudiation

The assurance that someone cannot deny something.

#### **Principle of Least Privilege**

Grant only the necessary permissions for an individual to do their job.

#### Encryption

Converting legible information into illegible code in such a way that only authorized parties can access it.

#### Defense-in-depth

The practice of layering controls to provide redundant protection for systems.



# WHO ARE "HACKERS"?

#### HACKERS

Who are these "hackers"? A pretty diverse group...

- Script kiddies
- Hactivists
- White hat (ethical hackers, the "good guys")
- Gray hat
- Black hat

# HACKER OBJECTIVES

#### VALUABLE INFORMATION

Objective of hacker is to find and exfiltrate valuable information, or hold your data hostage for \$.

- Credit cards
- Social security numbers
- PII/PHI
- Intellectual property

# HOW ARE THEY HACKING US?

#### ATTACK VECTORS

What are some successful attacks?

- Social engineering / phishing
- Password hacking
- Web application attacks
- Ransomware

# OUR VULNERABILITY TO PHISHING

#### SOCIAL ENGINEERING

Psychological manipulation of people to perform a desired action.

23% of phishing recipients open message

### **11%** click on attachments<sup>1</sup>

<sup>1</sup>Verizon's 2015 Data Breach Investigations Report

# HOW BAD ARE WE AT PASSWORDS?

#### Really bad.

- Top passwords from the LinkedIn Data Breach:
- 123456
- linkedin
- password

- 123456789
- 12345678
- 111111
- sunshine
- qwerty

# RANSOMWARE

#### ATTACK VECTORS



#### All your important files are encrypted.

At the moment, the cost of private key for decrypting your files is 2.5 BTC  $\sim$  = 550 USD. Your Bitcoin address for payment:

> \$ PURCHASE PRIVATE KEY WITH BITCOIN

You can also make a payment with PayPal My Cash Card

In case of payment with PayPal My Cash Card your total payment is 1000 USD ( 2 PayPal My Cash Cards )

# LIFECYCLE OF A HACK

#### ANATOMY OF A COMPROMISE





## HOW CAN WE MITIGATE THE RISKS?

# **GOOD GOVERNANCE**

#### DEFENSE

What can we do about it?

#### First, check the laws & regs

State data privacy laws

#### GLBA

#### FFIEC

# GOOD GOVERNANCE

#### DEFENSE

What can we do about it?

#### <u>Controls</u>

#### Administrative, Technical, Physical

#### FFIEC IT Handbook



#### **Policies**

#### **Certain laws require them**

Set tone + get top-level buy-in



#### **Staff Training**

Conduct regular IT training for all staff

Test them regularly with phishing

**Reward those that improve** 



#### Patch Management

**59%** of successful computer hacks could have been prevented if the compromised computer was patched

Source: Solutionary, an NTT Group company



#### **Data Classification**

Identify and protect your most important data.

# **GOOD GOVERNANCE**

#### DEFENSE

What can we do about it?

#### <u>Third-party assessments</u> Establish a baseline. Where do you stand today?

#### NIST, SANS, CobiT, FFIEC CAT & ACAT

# Thank You!

# Questions?

Visit Us: Booth 410 Amazon Echo raffle

# **OCDTECH**

#### A DIVISION OF O'CONNOR & DREW, P.C.

25 Braintree Office Hill Park Suite 102 Braintree, MA 02184

Telephone: (844) OCD-TECH

@TheOCDTech @OCDCPA <u>http://www.ocd-tech.com</u> <u>http://www.ocd.com</u>

#### Find a copy of this presentation at:

http://ocd-tech.com/ocd-tech-at-bank-world/